

Ref: Reg/NUM/01/17/08/24

Afioga e,

ASSISTANCE WITH PUBLISHING NEW EMERGENCY NUMBER 911 NOTICE

1. I write to seek your kind assistance with regard to the above. I respectfully seek your assistance in publishing the switch of the emergency numbers on your websites.
2. As you may be aware my Office is currently undergoing the process of switching the current emergency numbers (**994,995,996**) to the new emergency number of **911**.
3. The new number will replace the old numbers and it will be used for all Emergency Services for Fire and Emergency Services Authority, Ministry of Police Services and the National Health Services.
4. We believe that by having one centralised emergency number it will greatly improve the efficiency and alert for emergency services and it's the best practise that is adopted in many countries. This centralised system will be housed at the Fire and Emergency Services Headquarters.
5. This will greatly assist our public awareness efforts for the switch and ensure the general public, Government Ministries and SOEs understands the switch. The switch to the new number is expected to commence on 1 January 2018 and with your assistance we hope to save more lives by helping us with our awareness efforts.
6. If you agree to help us published the new emergency number, we kindly ask if this notice can be put somewhere on your respective websites homepage or Facebook Page.

As of 1 January 2018, the Samoa Emergency numbers 994, 995 & 996 will no longer be available and will be replaced with 911.

E amata atu I le aso 1 Ianuari 2018 ona le toe faaaogaina numera o le 994,995 & 996 mo faalavelave faafuase'i, ae o le a sui I le 911.

7. Thank you for your continuous support. Should you require further information please contact the undersigned on telephone 30282.

Ma le faaaloalo lava



Lefaoali'i Unutoa Auelua - Fonoti
Regulator

*cc: Afioga Afamasaga Lepuiai Rico Tupai, Minister of Communication & Information Technology
Afioga Lelevaga Faafouina Mupo, Chairman Emergency Task Force*